

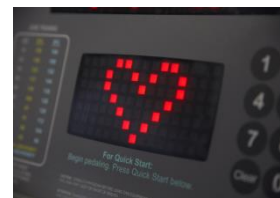


Bradford Teaching Hospitals
NHS Foundation Trust

Quality and Patient Safety Academy

14 December 2022

Maternity and Neonatal Services Update Sara Hollins, Director of Midwifery



Together, putting patients first

The aim of the Quality & Patient Safety Academy is:

To provide a space for our staff to share insight into the quality of our services and engender a culture of patient centred improvement where peer challenge and support is offered by all members.



Headlines

- October QPSA requested copy of Obstetric staffing risk assessment. Score of 15. To be reviewed in the New Year
- November People Academy approved the Neonatal Medical and Nursing updated action plans, required to demonstrate compliance with Safety Action 4 of the Maternity Incentive Scheme
- The service have met the required Safety Action 8 standard of 90% of all staff groups trained in obstetric emergencies and neonatal life support, by the 5 December deadline
- 5 closed SI/HSIB cases
- 11 ongoing cases, 6 HSIB, 5 Trust level
- 2 of the 5 Trust level investigations are due to lack of family engagement with HSIB



Learning from incidents

- 4 completed HSIB reports and 1 internal SI presented to Academy
 - Case 1: Use of transcutaneous bilirubinometers (purchased and in use with plans to increase the number available)
 - Process to ensure that guidelines crossing different specialities/CSU's are ratified and agreed in each area
 - Increase education and identification of babies at high risk of developing jaundice
 - Improve process of roll out of new/updated guidance to ensure that all staff are aware
 - Case 2: The Trust to ensure that a mother's location during labour does not influence the timing of intervention when an assisted vaginal birth is required.
 - Case 3: Improved identification of women who do not understand or speak English and an individualised approach taken to support their communication needs.
 - The Trust to ensure that during periods of high activity appropriately trained clinicians are supported to provide effective and prompt triage to mothers attending the maternity unit..
 - The Trust to ensure that staff have access to ultrasound equipment that is suitable for their intended purpose.(Replacement equipment has been trialled and ordered)
 - Case 4: MAC team updated on obstetric haemorrhage guidance and telephone triage guidance
 - New telephone system in MAC to reduce length of time women are waiting to get through
 - Documentation of all triage calls and ability to view clinical history and triage sheet at the
 - Case 5: No safety recommendations

